

Chances 2016: Libraries Mastering Change

A Conference by the German Library Association, the Association of Information and Library Professionals, the Goethe Institute and ekz library service

Venue: **Goethe-Institute**
Dachauer Str. 122, 80637 Munich

Start/End: Thursday, January 28th 2016, 10:00 a.m. to 4:15 p.m.

09:30 – 10:00 a.m. **Registration and Coffee**

10:00 – 10:30 a.m. **Greetings and Introduction**

Johannes Ebert
Secretary General, Goethe-Institute

Video message by Martin Schulz
President, European Parliament
Dr. Frank Simon-Ritz
Chairman, German Library Association

Vesna Steyer
Chairwoman, Association of Information and Library Professionals

Andreas Mittrowann
Librarian Director, ekz.bibliotheksservice GmbH

10:30 – 11:15 a.m. **The Need to Change: The IFLA Trend Report and the Shift of Paradigms in Libraries**

Glòria Pérez-Salmerón
President Elect, International Federation of Library Associations and Institutions (IFLA)

11:15 – 12:15 p.m.

„Library Tapas“: Six Delicious Knowledge Bites to Whet the Appetite for Change

How Do You Manage Change in Libraries?

Dr. Hannelore Vogt

Director, Cologne Public Library (Germany's Library of the Year 2015)

Digital Education by Public Libraries

Johannes Neuer

Director of Customer Experience, The New York Public Library (USA)

Does Everything Remain Different? New Facets Within the Self-image of Library Employees

Julia Bergmann

Information Competence Coach, Bremen

Public Libraries as a Place in Urban Space

Maija Berndtson

Library Consultant and Founder of Library Ranking Europe, Helsinki (Finland)

&

Dr. Arne Ackermann

Director, Munich Public Library

Ideas for 21st Century Libraries in Rural Areas

Samo Darian

Program Manager „Transformation of Cultural Facilities in Structurally Weak Areas“, Bundeskulturstiftung, Berlin

&

Dimitris Stamatelos

Librarian at Leros Public Library (Greece)

A Welcoming Culture in Germany: Library Services for Immigrants, Refugees and their Families

Britta Schmedemann

Specialist for Target Audience Initiatives, Bremen City Library

12:15 – 12:30 p.m.

Details and Introduction into the Afternoon Workshops

Barbara Schleihagen

CEO, German Library Association

12:30 – 1:30 p.m.

Lunch Buffet

1:30 – 3:00 p.m.

Workshops on the Six Focus Topics

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The Culture of Welcome in Germany: Library Services for Immigrants, Refugees and their Families

*Britta Schmedemann
Specialist for Target Audience Initiatives, Bremen City Library*

3:15 – 4:00 p.m.

Plenary Session: Interactive Adaption of Workshop Results

4:00 – 4:15 p.m.

Summary and Farewell Address

Dr. Jörg Meyer
CEO, ekz.bibliotheksservice GmbH

End of Event

Cake Buffet