Chances 2016: Libraries Mastering Change

A Conference by the German Library Association, the Association of Information and Library Professionals, the Goethe Institute and ekz library service

Venue: Goethe-Institute
Dachauer Str. 122, 80637 Munich

Start/End: Thursday, January 28th 2016, 10:00 a.m. to 4:15 p.m.

09:30 – 10:00 a.m. Registration and Coffee

10:00 – 10:30 a.m. Greetings and Introduction

Johannes Ebert
Secretary General, Goethe-Institute

Video message by Martin Schulz
President, European Parliament

Dr. Frank Simon-Ritz
Chairman, German Library Association

Vesna Steyer
Chairwoman, Association of Information and Library Professionals

Andreas Mittrowann
Librarian Director, ekz.bibliotheksservice GmbH

10:30 – 11:15 a.m. The Need to Change: The IFLA Trend Report and the Shift of Paradigms in Libraries

Glòria Pérez-Salmerón
President Elect, International Federation of Library Associations and Institutions (IFLA)
11:15 – 12:15 p.m. „Library Tapas“: Six Delicious Knowledge Bites to Whet the Appetite for Change

How Do You Manage Change in Libraries?
Dr. Hannelore Vogt
Director, Cologne Public Library (Germany’s Library of the Year 2015)

Digital Education by Public Libraries
Johannes Neuer
Director of Customer Experience, The New York Public Library (USA)

Does Everything Remain Different? New Facets Within the Self-image of Library Employees
Julia Bergmann
Information Competence Coach, Bremen

Public Libraries as a Place in Urban Space
Maija Berndtson
Library Consultant and Founder of Library Ranking Europe, Helsinki (Finland)
&
Dr. Arne Ackermann
Director, Munich Public Library

Ideas for 21st Century Libraries in Rural Areas
Samo Darian
Program Manager „Transformation of Cultural Facilities in Structurally Weak Areas“, Bundeskulturstiftung, Berlin
&
Dimitris Stamatekos
Librarian at Leros Public Library (Greece)

A Welcoming Culture in Germany: Library Services for Immigrants, Refugees and their Families
Britta Schmedemann
Specialist for Target Audience Initiatives, Bremen City Library

12:15 – 12:30 p.m. Details and Introduction into the Afternoon Workshops
Barbara Schleihagen
CEO, German Library Association

12:30 – 1:30 p.m. Lunch Buffet
1:30 – 3:00 p.m.  
**Workshops on the Six Focus Topics**

**How Do You Manage Change in Libraries?**  
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*Director, Cologne Public Library (Germany’s Library of the Year 2015)*

**Digital Education by Public Libraries**  
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*Director of Customer Experience, The New York Public Library (USA)*

**Does Everything Remain Different? New Facets Within the Self-Image of Library Employees**  
*Julia Bergmann*  
*Information Competence Coach, Bremen*

**Public Libraries as a Place in Urban Space**  
*Maija Berndtson*  
*Library Consultant and Founder of Library Ranking Europe, Helsinki (Finland) & Dr. Arne Ackermann*  
*Director, Munich Public Library (in english)*

**Ideas for 21st Century Libraries in Rural Areas**  
*Samo Darian*  
*Program Manager „Transformation of Cultural Facilities in Structurally Weak Areas“, Bundeskulturstiftung, Berlin & Dimitris Stamatelos*  
*Librarian at Leros Public Library (Greece) (in english)*

**The Culture of Welcome in Germany: Library Services for Immigrants, Refugees and their Families**  
*Britta Schmedemann*  
*Specialist for Target Audience Initiatives, Bremen City Library*

3:15 – 4:00 p.m.  
**Plenary Session:**  
**Interactive Adaption of Workshop Results**

4:00 – 4:15 p.m.  
**Summary and Farewell Address**  
*Dr. Jörg Meyer*  
*CEO, ekz.bibliotheksservice GmbH*

End of Event  
Cake Buffet